

Our Ref: VK/AB1270314

27/03/2014

To whom it may concern

During a 1 week period in Sept last year 3 Air Ability engineers undertook work at our Marlow head offices. The work involved the removal of an old gas fired boiler system consisting of 3 boilers and replaced it with a new suspended gas boiler system. Additional work was done on water heaters and timing systems.

Air Ability spent time on site prior to quotation – two days – to understand our needs and the replacement of a complex boiler system. The spec and costs that were produced from this work along with a quick and efficient install and great aftercare service offered a very efficient and cost effective service and system.

Work was carried out whilst the site was open. There was minimal disruption to our labs and offices. Air Ability ensured the safety of our staff and themselves.

As usual the engineers worked in a most professional and efficient manner and maintained a high standard of safety at all times. They worked in accordance to the methods described in their RAMS and specification. Amending both when changes in the work required it.

The engineers worked to an agreed programme but remained flexible to our needs whilst we continued to run our lab and business operations.

All the Air Ability staff were courteous and professional as they have always been whilst working with me on projects over the last 7 years. I would have no hesitation in recommending the individuals or their company Air Ability to carry out works in a safe and efficient manner. Air Ability provides quality products and system that is cost effective and offers good value.

Yours faithfully



Vincent Keedle

UK: H&S and Facilities Manager